

Homeowner Information Portal now available via the Pinnacle Texas website

Pinnacle Texas is now offering the Homeowner Information Portal (HIP), allowing homeowners to have password-protected access to account information and to opt-in for electronic delivery of correspondence.

To use the portal, you must register an owner profile. You can then log in to the portal and view your account information and choose your communication preferences.

To register an owner profile and access the portal for the first time:

- Go to the Pinnacle Texas home page at www.pinnacletexas.com and choose the "Homeowner Information Portal" link
- When presented with the login screen, click on the "register" link to create your profile. You will be asked for the following information:
 - Account # - this is the number starting with 740 that uniquely identifies your property
 - Account key - this is a number that appears on your new statement on the right side of the page just under the line. You will need this number only for the initial registration of your profile. If you don't have your statement, give us a call at 512 795 8461 and we can help you.
 - Your first name and last name
 - Your email address - this will be what you use to log in and also the address that your correspondence will be sent to if you sign up for electronic document delivery
 - Your password (twice) - a password of at least six characters
- Click on the Register button to create your profile

Upon subsequent visits to the site, all you will have to do is to log in with your email address and password and you will be able to access your information.

If you own multiple properties, you only need to register one profile using the information for one of your properties. The system will then automatically associate your profile with all of the properties that you own. (Note that if ownership information does not match exactly, we will not be able to automatically identify all of your properties.)

Go Green and save a tree!

We encourage you to set your communication preferences for email delivery of correspondence. Not only is this a greener choice, but you will receive your correspondence in a more timely manner and more easily be able to save and search for information. You can also opt to have multiple recipients of electronically-delivered documents - an ideal choice for owners who do not live at their property and wish to have property managers and/or tenants receive HOA correspondence.